

SERVICE CONTRACTS

PERFORMANCE

RENAULT
TRUCKS
DELIVER

START & DRIVE



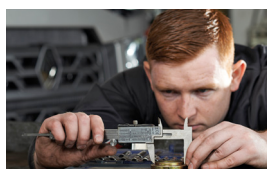
The Renault Trucks 'Performance' contract takes away the burden of unforeseen and costly repairs.

Like the 'Reference' contract the 'Performance' package includes regularly scheduled inspections, by skilled Renault Trucks Technicians, to help prevent any long term issues with your vehicle. However, if the worst should happen and a repair is required on the driveline to keep your truck on the road and up to standard, then you're covered.

All repairs will be tailored to match your vehicles specific operating conditions and its **driveline*** will be maintained and repaired using only Genuine Renault Trucks Parts and Lubricants.

Payments are a fixed monthly rate so that all maintenance and repair expenditure is easily trackable.

PERFORMANCE SERVICE CONTRACT – KEY BENEFITS



- Plan your inspections well in advance
- Protect your O-License and OCRS score
- Ensure your vehicles and drivers are safe and compliant
- Understand your costs with equal and fixed monthly payments
- Keep your vehicles out on the road
- Vehicles under this plan receive regular maintenance check ups
- Repairs for your driveline are covered

PERFORMANCE MAXI - A performance contract with repairs to chassis and cab also included!

The Performance Maxi Contract is an extended version of the Performance Contract providing repair and maintenance to not only the driveline but also the chassis and cab. This means that everything on the vehicle is covered for repair and maintenance excluding wearing parts – e.g. Brake Pads and clutch plates.

*Would you prefer a full Repair and Maintenance Contract? – try **Excellence!**

Find out more about all of our service contracts:
Talk to your local dealer or visit renault-trucks.co.uk



Please turn to the next page to see everything that's included in the Performance Service Contract.



PREVENTIVE MAINTENANCE (as per pre-agreed service schedule)

ROUTINE SERVICE

- Engine oil change – oil and fuel filters change
- Gearbox oil and filter change
- Coolant replacement
- Particle filter maintenance
- Axle oil change
- Clutch circuit drain
- Air conditioning maintenance & filter change
- Air filter change
- Air dryer change
- Fuel tanks water purge
- Water presence in compressed air tanks check by bleeding
- Power steering tank filter change
- Belts and tensioners replacement
- Fifth wheel or towing hook greasing
- Chassis and hinge lubrication
- Radiator cleaning
- Valve and injector clearance
- Level of screen wash, clutch fluid, coolant, engine and steering, battery electrolyte
- Mot test and fee/Steam Clean
- Tachograph test and calibration (biennial)

ELECTRONIC CHECK

- Dashboard instruments, warning lights and indicator lamps operation
- Lighting condition
- Fixing condition and connection of batteries
- Master switch operation
- Fault codes, multifunction information display

BRAKE CHECK

- Braking system
- Brake pads wear, brake lever
- Parking brake operation

DRIVELINE CHECK

- Engine noise and smoke emission
- Radiator cores cleanliness
- Cooling circuit degree of protection
- Engine for leakage
- Intake circuit for leakage
- Axles for leakage
- Gearbox for leakage
- Engine and radiator rubber mountings condition and tightening
- Gearbox rubber mountings condition and tightening
- Clutch wear
- Universal joints bolts tightening

- Transmission play
- Belts and tensioners condition

SUSPENSIONS / WHEELS CHECK

- Tyre wear and pressure
- Pneumatic suspension and remote control operation
- Air suspensions
- Shock absorbers mounting and condition

AXLE / STEERING / CHASSIS CHECK

- General condition of wiring fixings support
- Springs, pads and stabilizer bars condition
- Steering mechanism and front hub bearing
- Chassis frame and cross-members conditions

CAB CHECK

- Locks and remote control operation
- General condition of cab
- Windscreen and rear-view mirrors condition
- Front bumper, license plates, radiator grill and lights condition

- Rear underrun bar and bumpers
- Step wells, side skirts and mud flaps condition
- Seat belts, horn, screen wipers and washers operation
- Air conditioning and heating operation
- Wiper blades condition
- Cab mounting, rotation and unlocking system operation

OTHER CHECKS

- Fuel and AdBlue tanks for leakage
- Fuel tank venting
- General condition and mounting of exhaust line system
- Hydraulic retarder for leakage
- Power take off for leakage
- Presence and mounting of noise shields
- Hydraulic circuit and gear shift for leakage
- Air gap check and axial play of electric retarder bearing
- Hoses, ducts and pipes condition
- Dynamic test of brakes, speed limiter, gearbox, clutch and steering

REPAIRS - PERFORMANCE

DRIVELINE

- Engine gaskets
- Cylinder block, crankcase, connecting rods and bearings crankshaft, pistons, flywheel, damper, cylinder head, distribution, valves, camshaft, manifold, breather, turbo charger
- Water pump – Thermostat
- Water/oil heat exchanger – Engine fan control
- Engine oil pump, oil filter housing and gauge
- Injection pump – Feed pump – Fuel filter housing
- Electronic control unit
- Injectors and pipes
- Air compressor
- Gearbox: gearbox housing, synchronizers, pinions, shafts, relays, oil pump – sensors
- Power take-off
- Shafts and gears of power take-off
- Transfer box
- Rear axle – Hubs reduction – Differential – Shafts
- Transmissions
- Electrical/hydraulic retarder – Exhaust brake
- Gearshift control

REPAIRS - PERFORMANCE MAXI

CHASSIS and CAB

- Fuel circuit – Pipes – Fuel and AdBlue tanks – Gauges
- Water coolant circuit – Radiators – Exchangers – Hoses – Expansion tank.
- Air circuit – Fan – Air dryer – Intercooler
- Oil circuit
- Vacuum pump
- Alternator – Starter motor – Voltage regulator
- Engine and gearbox suspension mounts
- Clutch fork – Clutch servo
- Power take off control
- Clutch, gearbox, suspensions control
- Steering wheel, housing and connecting rods
- Engine stop control
- Power steering – Hydraulic pump
- Suspensions – Shock absorbers – Cushions – Bars
- Battery box – Tool locker
- Spare wheel carrier
- Towing hook and coupling Fifth wheel, fifth wheel bed and mountings
- Engine exhaust – Silencer – SCR – DPF (except maintenance) – Pressure and Heat sensor- Injector
- Accelerator pedal – Speed limiter
- Axles – Stub axle – Hubs and wheel bearing – Bump stops
- Mechanic, pneumatic or hydraulic brakes control – Cylinders
- Pneumatic systems – Pipes – Compressed air tanks – APM – EACU
- Complete chassis – Lift axle system
- Cab structure
- Doors, door handles, locks (except barrel), hinges
- Fan and intakes
- Heating – Demisting – Standalone heating
- Air conditioning – Climate control
- Dashboard – Consoles – Coat hanger – Storage
- Sun visor
- Seat belts
- Fridge
- Seats and bunk mechanism
- Mounting, suspensions and tilt of cab
- Master switch
- Wiring harness and fixings
- All ECU's and switches – Sensors – Immobilizer
- Relays – Horn
- Signaling lights
- Wash/wipe mechanism and control
- Radio and speakers
- Dashboard instruments – Tachograph
- Controls – Stalk switch
- Warning lights

OPTIONS EXAMPLES

- Collection and delivery of the vehicle for routine servicing
- Tyres
- Maintenance (Servicing) of Tail lift

